



WHISTLEBLOWING POLICY

Date of Review: February 2021

Reviewed by: Triumph Trust Strategic Audit and Finance Committee

Agreed by Board of Directors: March 2021

Next full review due: March 2024

Designated Safeguarding Lead for Child Protection: Kate Halfpenny

Deputy Designated Safeguarding Leads for Child Protection: Sarah Malam (Headteacher) and Claire Jones (Assistant Head) Chelsea Wallbank (Learning Mentor)

Named Governor for Safeguarding & Child Protection: Justine McKim

Local Authority Designated Officer (LADO), for allegations against staff: Mark Goddard at LADO@coventry.gcsx.gov.uk Tel: 02476978499 (direct line)

Online referral form: <http://www.coventry.gov.uk/ladorefferral>

Chair of Governors: LJ Winterburn – 024 76688022

Vice-Chair of Governors: Carmen Hibbert – 024 76688022

1. Introduction

Triumph Multi Academy trust is committed to the highest possible standards of openness, professionalism and accountability. In reference to 'school' within this policy we are referring to Courthouse Green Primary School. In line with that commitment we expect employees, and others that we deal with, who have serious concerns about any aspect of a school's /Trust's activities or those who work for the school/Trust, to come forward and voice those concerns. It is recognised that most cases will have to proceed on a confidential basis and anyone who raises a concern is protected by the Public Interest Disclosure Act 1998.

This policy document makes it clear that you can raise concerns without fear of victimisation, subsequent discrimination or disadvantage. This Whistleblowing Policy is intended to encourage and enable employees to raise serious concerns within the school/Trust rather than overlooking a problem or "blowing the whistle" outside. The policy also applies to contractors working for the school/Trust or on school/Trust premises. It also covers suppliers and those providing services under a contract with the school/Trust.

An important aspect of accountability and transparency is a mechanism to enable staff and other members of the organisation to voice concerns in a responsible and effective manner. It is a fundamental term of every contract of employment that an employee will faithfully serve his or her employer and not disclose confidential information about the employer's affairs. Nevertheless, where an individual discovers information which they believe shows serious malpractice or wrongdoing within the organisation then this information should be disclosed internally without fear of reprisal, and there should be arrangements to enable this to be done independently of line management (although in relatively minor instances the line manager would be the appropriate person to be told).

The Public Interest Disclosure Act, which came into effect in 1999, gives legal protection to employees against being dismissed or penalised by their employers as a result of publicly disclosing certain serious concerns. Courthouse Green Primary School has endorsed the provisions set out below so as to ensure that no members of staff should feel at a disadvantage in raising legitimate concerns.

It should be emphasised that this policy is intended to assist individuals who believe they have discovered malpractice or impropriety. It is not designed to question financial or business decisions taken by the school nor should it be used to reconsider any matters which have already been addressed under harassment, complaint, disciplinary or other procedures. Once the "whistleblowing" procedures are in place, it is reasonable to expect staff to use them rather than air their complaints outside the school.

2. Scope of Policy

This policy is designed to enable employees of the school to raise concerns internally and at a high level and to disclose information which the individual believes shows malpractice or impropriety. This policy is intended to cover concerns which are in the public interest and may at least initially be investigated separately but might then lead to the invocation of other procedures e.g. disciplinary. These concerns could include:

- Financial malpractice or impropriety or fraud
- Failure to comply with a legal obligation or Statutes
- Dangers to Health & Safety or the environment
- Criminal activity
- Improper conduct or unethical behaviour
- Attempts to conceal any of these.

3. Safeguarding Issues

Any allegation of abuse of a pupil/child by a member of staff must be reported to the Headteacher immediately, or, where the Headteacher is the subject of an allegation, the Chair of Governors. Additionally, any incident occurring outside of work which may affect an employee's suitability to work with children should be reported as above. For any issues that involve the safeguarding of children /child protection the school policy "Allegations about School Staff" will be invoked.

Ofsted

Anybody who has a whistleblowing concern about **services or practice in any local authority** can use Ofsted's Whistleblowing Hotline or email address, including

- employees and former employees of local authorities
- agency staff currently and formerly working within a local authority
- current and former employees of local authority or independently run children's homes
- volunteers and workers from the voluntary sector in local authority educational or care settings
- foster carers or adopters
- employees within secure provision for children and young people
- workers in non local authority services that are regulated and inspected by Ofsted
- Ofsted employees in receipt of whistleblowing disclosures from any of the above.

Using the Ofsted Whistleblowing Hotline for safeguarding issues:

Ofsted's dedicated Whistleblowing Hotline (0300 1233155) is staffed from 8am to 6pm Monday to Friday. Whistleblowing disclosures can also be submitted to Ofsted by email to the Ofsted whistleblowing team (whistleblowing@ofsted.gov.uk) or by post to:

WBHL
Ofsted Royal Exchange Building
St Ann's Square
Manchester
M2 7LA

4. Safeguards for staff

Protection

This policy is designed to offer protection to those employees of the school who disclose such concerns provided the disclosure is made:

- in good faith
- in the reasonable belief of the individual making the disclosure that it tends to show malpractice or impropriety and if they make the disclosure to an appropriate person (see below). It is important to note that no protection from internal disciplinary procedures is offered to those who choose not to use the procedure. In an extreme case malicious or wild allegations could give rise to legal action on the part of the persons complained about.

5. Confidentiality

The school will treat all such disclosures in a confidential and sensitive manner. The identity of the individual making the allegation may be kept confidential so long as it does not hinder or frustrate any investigation. However, the investigation process may reveal the source of the information and the individual making the disclosure may need to provide a statement as part of the evidence required.

6. Anonymous Allegations

This policy encourages individuals to put their name to any disclosures they make. Concerns expressed anonymously are much less credible, but they may be considered at the discretion of the school.

In exercising this discretion, the factors to be taken into account will include:

- The seriousness of the issues raised
- The credibility of the concern
- The likelihood of confirming the allegation from attributable sources

7. Untrue Allegations

If an individual makes an allegation in good faith, which is not confirmed by subsequent investigation, no action will be taken against that individual. In making a disclosure the individual should exercise due care to ensure the accuracy of the information. If, however, an individual makes malicious or vexatious allegations, and particularly if he or she persists with making them, disciplinary action may be taken against that individual.

8. Procedures for Making a Disclosure

On receipt of a complaint of malpractice, the member of staff who receives and takes note of the complaint, must pass this information as soon as is reasonably possible, to the appropriate designated investigating officer as follows:

- Complaints of malpractice will be investigated by the Headteacher unless the complaint is against the Headteacher or is in any way related to the actions of the Headteacher. In such cases, the complaint should be passed to the Chair of Governors.
- In the case of a complaint, which is any way connected with but not against the Headteacher, the Chair of Governors will nominate a Senior Manager to act as the alternative investigating officer.
- Complaints against the Headteacher should be passed to the Chair of Governors who will nominate an appropriate investigating officer.
- The complainant has the right to bypass the line management structure and take their complaint direct to the Chair of Governors. The Chair of Governors has the right to refer the complaint back to management if he/she feels that the management without any conflict of interest can more appropriately investigate the complaint.

Should none of the above routes be suitable or acceptable to the complainant, then the complainant may approach one of the departments mentioned in the following paragraph. They can advise the complainant on the implications of the legislation and the possible internal and external avenues of complaint open to them: Blowing the whistle to the relevant prescribed person(s)

In general if a worker makes a disclosure to an external body they may lose their whistleblowing rights and protections. There are some exceptions to this however, known as **prescribed people and bodies**. A full list of such people and bodies can be downloaded at <https://www.gov.uk/government/publications/blowing-the-whistle-list-of-prescribed-people-and-bodies--2/whistleblowing-list-of-prescribed-people-and-bodies>

The list includes, but is not limited to, the following:

- The police
- The DfE/ESFA
- Member of Parliament
- National Audit office
- Health and Safety Executive

If there is evidence of criminal activity then the investigating officer should inform the police. The school will ensure that any internal investigation does not hinder a formal police investigation.

9. Timescales

Due to the varied nature of these sorts of complaints, which may involve internal investigators and / or the police, it is not possible to lay down precise timescales for such investigations. The investigating officer should ensure that the investigations are undertaken as quickly as possible without affecting the quality and depth of those investigations. The investigating officer, should as soon as practically possible, send a written acknowledgement of the concern to the complainant and thereafter report back to them in writing the outcome of the investigation and on the action that is proposed. If the investigation is a prolonged one, the investigating officer should keep the complainant informed, in writing, as to the progress of the investigation and as to when it is likely to be concluded. All responses to the complainant should be in writing and sent to their home address.

10. Investigating Procedure

The investigating officer should follow these steps:

- Full details and clarifications of the complaint should be obtained.
- The investigating officer should inform the member of staff against whom the complaint is made as soon as is practically possible. The member of staff will be informed of their right to be accompanied by a trade union or other representative at any future interview or hearing held under the provision of these procedures.
- The investigating officer should consider the involvement of Coventry City Council and the Police at this stage and should consult with the Chair of Governors

- The allegations should be fully investigated by the investigating officer with the assistance where appropriate, of other individuals / bodies.
- A judgement concerning the complaint and validity of the complaint will be made by the investigating officer. This judgement will be detailed in a written report containing the findings of the investigations and reasons for the judgement. The report will be passed to the Chair of Governors as appropriate.
- The Chair of Governors will decide what action to take. If the complaint is shown to be justified, then they will invoke the disciplinary or other appropriate school procedures.
- The complainant should be kept informed of the progress of the investigations and, if appropriate, of the final outcome.
- If appropriate, a copy of the outcomes will be passed to the Governing Body to enable a review of the procedures.

If the complainant is not satisfied that their concern is being properly dealt with by the investigating officer, they have the right to raise it in confidence with the Chair of Governors or Coventry City Council or one of the designated persons described above.

If the investigation finds the allegations unsubstantiated and all internal procedures have been exhausted, but the complainant is not satisfied with the outcome of the investigation, the school recognises the lawful rights of employees and ex-employees to make disclosures to prescribed persons (such as the Health and Safety Executive, the Audit Commission, or Ofsted), or, where justified, elsewhere.